



**Intelligent
Utilities**
NEW IBNET

Learning at the IWA Congress in Kigali

NEWIBNET INVITES MEMBERS TO THE IWA WATER AND
DEVELOPMENT CONGRESS 2023

NEWIBNET PARTNERSHIP: LEARNING AT THE IWA CONGRESS IN KIGALI

NEWIBNET INVITES MEMBERS TO THE IWA WATER AND DEVELOPMENT CONGRESS 2023

Utilities around the world - Join us at the IWA Water and Development Congress in Kigali in December – [Submit your Self-Assessment and get a chance to receive a full conference package, including travel](#) –

The NewIBNET Partnership – a World Bank supported initiative that promotes benchmarking and learning across water utilities to improve management practices and performance – will select and sponsor **five** of its members to send a designated employee to attend the 2023 IWA Water and Development Congress & Exhibition in Kigali, Rwanda. To be considered for the selection, utilities are asked to update their data on the NewIBNET platform by 10 November 2023; utilities who have not joined the NewIBNET partnership yet are also eligible for the sponsorship – if they join promptly and provide their data by 10 November.

Hundreds of representatives from utilities and other water organizations are expected to attend the International Water Association's forthcoming Water and Development Congress & Exhibition on 10-14 December 2023 in Kigali. The NewIBNET sponsored group will have the opportunity to attend learning and networking opportunities, including the Utility Leaders Forum.

TO PARTICIPATE: WHAT YOU HAVE TO DO

1. Register your utility as a NewIBNET member: The utility must be registered as a NewIBNET member with a focal point dedicated to completing the data entries. Check the links below for more information:
 - a. [10 easy steps to register](#)
 - b. [NewIBNET Tutorial: How to become a member and share data!](#)
2. Submit 15 Key Performance Indicators: Work with whoever in your organization is in charge of performance data in your organization and find – for 2022 – what is required in the NewIBNET Data Entry Sheet and submit. Remember: What you will enter here is already public knowledge since your country's Regulator will most likely require these KPIs anyway.
3. Submit your organization's Self-Assessment of 27 Management Practices: Work with whoever is responsible for strategy or performance in your organization and help complete the self-assessment on management practices for the year 2022. Remember: This information will remain confidential – but it will allow your organization to compare itself with others of a similar nature.
4. **Complete it all – half-entries will not be considered.** Only submissions with two names as contact information, 15 KPIs (as appropriate) and 27 Management Practices will be considered for selection of sponsorships.
5. Get the numbers right – we have to reject inconsistent submissions. Once you have submitted, the NewIBNET team will run consistency checks with your data. If they find that some of the

numbers appear inconsistent with each other, they will contact you – but may have to reject the submission if questions cannot be resolved.

6. Get the time right – do it all before 10 November. Only (full) data submissions received by the end of Friday, 10 November, 23:59 (EST) will be considered.

TO PARTICIPATE: WHO YOU SHOULD BE

1. Colleagues working with and for Water and Sanitation Utilities in Developing Countries¹: Anyone employed full-time by a Water and Sanitation Utility in a Developing Country is eligible to be considered for selection and can take the initiative to mobilize and convince their organization to become a member of NewIBNET and submit their data within the timeframe indicated. Having said that, if indeed your organization is identified as one of those selected *to receive a full conference participation package for the IWA Congress in Kigali*, the organization will have the final decision on whom they want to nominate to go. Only one person per utility is eligible.
2. Not someone who already has IWA event sponsorship: Individuals who have already received an IWA conference package and participation support through another IWA process (e.g., Climate Smart Utilities recognition program) are not eligible to be appointed as recipients of the package. However, their organizations can appoint another person from amongst their employees.

THE OUTCOME: HOW AND WHEN YOU WILL HEAR

1. On 12 November, you can find out who will be selected “live”: The NewIBNET team will organize a public and independent random selection amongst all the utilities whose data has been entered completely between 12 October and 10 November 2023. You can follow the public and independent selection online on <https://connect.newibnet.org> . The names of the selected utilities will be published on the NewIBNET website, as well as a shortlist of “replacements” who also have been identified randomly in case some of the selected organizations decide not to appoint someone who can take advantage of the “Opportunity to Learn with IWA in Kigali” travel and conference package.
2. Selected utilities will be notified on or before 10th November. The NewIBNET team will be in touch through the email addresses of individuals identified on the NewIBNET Members’ space as responsible counterparts.
3. Selected utilities have 3 business days to confirm with the NewIBNET team that they accept the sponsorship and to nominate an individual amongst their staff to take advantage of the *full conference participation package for the IWA Congress in Kigali* (travel and conference fee).

IF YOU ARE SELECTED FOR KIGALI: WHAT YOU WILL GET

1. The Full Conference Participation Package (CPP) for the IWA Congress in Kigali includes (air) travel to Kigali from the next larger city with an airport, cost of the transport from Kigali airport to the conference venue, hotel coverage for the time of the conference, and the full conference fee. Across these items breakfast, lunches and afternoon coffee/tea are covered. The CPP does not include an additional per-diem.

¹ Developing Countries as defined through the World Bank Categories for LDCs and MICs, in addition to Chile and Barbados.

2. The opportunity to connect with Water and Sanitation Professionals from all over the world. both at the Kigali IWA Congress and through the associated online networking opportunities before and thereafter.
3. The opportunity to join a global network of leaders and staff at Water and Sanitation utilities that are committed to improving their organizations through learning, based on self-assessment and comparison along various performance dimensions and maturities in management practices.
4. The opportunity to connect with and be part of the NewIBNET learning opportunities. Check-out the community and engagement opportunities available on the NewIBNET website. Find utilities that perform similarly or different to you and from whom you want to learn. Have the NewIBNET team help you connect and work with your new group of peers.

IF YOU ARE NOT SELECTED FOR KIGALI: WHAT YOU WILL GET ANYWAY

1. The opportunity to join a global network of leaders and staff at Water and Sanitation utilities that are committed to improving their organizations through learning, based on self-assessment and comparison along various performance dimensions and maturities in management practices.
2. The opportunity to connect with and be part of the NewIBNET learning opportunities. Check-out the community and engagement opportunities available on the NewIBNET website. Find utilities that perform similarly or different to you and from whom you want to learn. Have the NewIBNET team help you connect and work with your new group of peers.